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Abstract Title: More Than Just A Network, Transforming the Navy and Marine Corps through NMCI

The value of NMCI to the Navy and Marine Corps will be based upon how well it can be used as an asset for transforming the Navy and Marine Corps into a more effective, information age organization aligned with the requirements of a modern, interdependent military and the expectations of a 21st century warrior. This challenging environment demands the interaction between human assets, technology and enterprise applications to be accomplished easily, quickly, efficiently, and securely. Enterprises must address this dynamic between users and technology for human assets to be productive, technology investments justified and enterprise business processes maximized.

The NMCI platform presents a tremendous opportunity to capitalize on the user-enterprise dynamic through web-based *intelligent user interfaces*. Users are primarily event driven and seek subject matter expertise and authoritative information when confronted with event driven tasks. They want to complete simple and complex processes quickly, easily, and with little or no assistance. Users must be divorced from difficult-to-master application interfaces which require training or trial-and-error to learn and utilize. Enterprise business processes should be turned into an intelligent, dynamic wizards with embedded business rules to provide a complete solution to the user reflecting the authoritative subject matter expertise of the enterprise and the vision of covenant leadership.

The benefits of deploying NMCI *intelligent user interfaces* will be significant. For sailors, there will be more time to focus on their core competency and family priorities instead of expending time and energy on enterprise application training and administrative paperwork. This will positively impact quality of service in both work and life. For the enterprise, data integrity will be improved and opportunities afforded in manpower and capital reallocation to support current readiness priorities. Finally, enterprise business processes can be examined and reengineered for consistent return on investment and future readiness priorities. Embedded statistical metrics in each interface solution, measured by world class process methodologies

such as Lean Six Sigma, will allow Navy and Marine Corps leaders and managers to review necessary changes in policy and processes to ensure continuous process improvement and justify investments in NMCI platform solutions.

Enterprise *intelligent user interface* solutions are the nexus of NMCI becoming the catalyst for Navy and Marine Corps transformation. This technology is currently being developed for the Naval Reserve by Naval Reservists. Processes currently being automated include accessions, drill muster, medical readiness, and security clearance verification wizards.

Stratizon Corporation is an Atlanta-based veteran owned company that has developed an open standards J2EE-XML *intelligent enterprise presentation layer* for organizations to simplify and improve the user experience and cost effectively integrate, deliver and manage the data & information (forms, documents, applications) they require from their end users without disrupting enterprise legacy systems. Their patent-pending web-based technology creates intelligent agents that simplify for the user the maze of organizational business processes by providing 'smart' assessment, identification, and auto-population of all required business forms, documents, or needs for data not associated with a form. Lean Six Sigma process methodology utilized throughout the development and deployment of the product ensures capture of vital metrics and data necessary for taking enterprise solutions to the next level and ensuring a significant return on investment.

